

# Cultural Competence - Definition

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# Why Cultural Competence

- The world is changing. Canada, like the rest of the world is diversifying. As Racialized and Aboriginal Canadians gain increasing space in society, and as the need to be able to work with an ever interconnected world increases, everyone will need skills that we call Cultural Competence.

# Why Cultural Competence

- As society diversifies their legal concerns diversify and so do the pool of lawyers. So the society that serves lawyers must also diversify and be culturally competent.

Consider :

*We conclude that the reasonable persons contemplated by de Grandpre J., and endorsed by Canadian courts is a person who approaches the question of whether there exists a reasonable apprehension of bias with a complex and contextualized understanding of the issue in the case. The reasonable person understands the impossibility of judicial neutrality, but demands judicial impartiality. The reasonable person is cognizant of the racial dynamics in the local community, and, as a member of the Canadian community, is supportive of the principles of equality (R.v.S. (R.D.), [1997] 3 S.C.R. 484-1997-09-26, Supreme Court of Canada – Federal: Reasonable apprehension of bias – dealing with non-white groups – impartiality – evidence – credibility cited by 67 cases).*

# Cultural Competence: Definition

- Cultural competence refers to an ability to interact effectively with people of different cultures. Cultural competence comprises four essential capacities:
  - A. We must understand our own cultural positions and how they differ from and are similar to others (critical cultural self-analysis)
  - B. We must understand the social and cultural reality in which we live and work and in which our clients live and work
  - C. We must cultivate appropriate attitudes towards cultural difference
  - D. We must be able to generate and interpret a wide variety of verbal and non-verbal responses (client centred interviewing)

# A) Understanding Cultural Difference (Nichols' Model)

Philosophical Perspective on Cultural Difference. Edwin Nichols (cf work of Jung)

Different world cultures developed out of differing physical environments.

These world views have differing constructs:

- Axiology (values)
- Epistemology (way of knowing)
- Logic (principles of reason)
- Process (practice of reason)

# THE PHILOSOPHICAL ASPECTS OF CULTURAL DIFFERENCE

DEVELOPED BY EDWIN J. NICHOLS, PH.D.

| ETHNIC GROUPS<br>ETHNIC<br>WORLDVIEW                      | AXIOLOGY  | EPISTEMOLOGY  |  |   | LOGIC  | PROCESS   |
|---|---|---|--|---|--|---|
|   |   | APPLIED   | PEDAGOGY   | METHODOLOGY   |  |   |
| <b>EUROPEAN<br/>EURO-AMERICAN</b>                         | <b>Member-Object</b><br>The highest value lies in the object or the acquisition of the object | <b>One knows through Counting and Measuring</b>   | <b>Parts to Whole</b>  | <b>Linear and Sequential</b><br><i>-Assembly line-</i>                            | <b>Dichotomous</b><br><i>Either/Or</i><br><i>-Newtonian theory-</i>  | All sets are repeatable and reproducible<br><i>-Technology-</i>   |
| <b>AFRICAN<br/>AFRICAN AMERICAN<br/>LATINO/A<br/>ARAB</b> | <b>Member-Member</b><br>The highest value lies in the relationships between persons           | <b>One knows through Symbolic Imagery and Rhythm (function)</b><br><i>-Gladwell <u>Blink</u>-</i> | <b>Whole Holistic Thinking</b><br><i>-The BIG picture-</i>                             | <b>Critical Path analysis</b><br><i>-Cut to the chase-</i>                        | <b>Diunital</b><br><i>Union of opposites</i><br><b>Difrasismo</b><br><i>-Aztec thought-</i><br><b>The In Between</b><br><i>Ibn 'Arabi</i><br><i>-Quantum theory-</i> | All sets are interrelated through human and spiritual networks<br><i>-Black church-</i>                         |
| <b>ASIAN<br/>ASIAN AMERICAN<br/>POLYNESIAN</b>            | <b>Member-Group</b><br>The highest value lies in the cohesiveness of the group                | <b>One knows through Transcendental Striving</b><br><i>-Tree the forest-</i>                      | <b>Whole and parts are seen simultaneously</b><br><i>-To read a Chinese word-</i>      | <b>Cyclical and Repetitive</b><br><i>-Stroke order in writing a Chinese word-</i> | <b>Nyaya</b><br><i>-The objective world is conceived independent of thought and mind-</i><br><i>-Chaos theory-</i>   | All sets are independently interrelated in the harmony of the universe<br><i>-Keiretsu-</i>                     |
| <b>NATIVE AMERICAN</b>                                    | <b>Member-Great Spirit</b><br>The highest value lies in oneness with the Great Spirit         | <b>One knows through Reflection and Spiritual Receptivity</b><br><i>-Purification rites-</i>      | <b>Whole is seen in cyclic movement</b><br><i>-Seasons-</i><br><i>-Medicine Wheel-</i> | <b>Environmentally experiential reflection</b><br><i>-Rites of Passage-</i>       | <b>Great Mystery</b><br><i>-A set of 4 and a set of 3 form the whole-</i><br><i>-Super string theory-</i>  | All sets are interrelated through the elements, plant, animal, and spiritual networks<br><i>-White Buffalo-</i> |

## **B) Social, Cultural and Historical Context**

- North American Diversity is fraught with complicated and tragic history
  - **Enslavement of Africans, Genocide of First Nations, Global strife resulting in trans-global immigration etc.**
- A local knowledge of how our racist history is a living legacy is necessary: *Africville, Cornwallis*

## C) Appropriate Attitudes

- Cultural competence requires that people actually *value* diversity, not just tolerate it. In a nation that acknowledges multiple founding peoples, that was built up on the foundation of ethnic/immigrant labour and whose future depends on immigration any other attitude should reasonably be seen as unacceptable.

# D) Communicating Across Cultures

- Cross cultural communication is a complex study. In sociology: the context of a person's world view is necessary for the proper understanding and interpretation of behaviour and rhetoric
- Before meaningless, unnatural, non-human or immature behaviour and corresponding values are attributed to people of another culture, it is better to begin by doubting the adequacy of one's own judgment and knowledge

**Elmar Holenstein**